#### Terms and Conditions of Service

Effective Date: January 1, 2026

By opting in to receive SMS messages from Miguel A Lopez Jr, DMD, PA, ("we," "us," "our"), you agree to the following terms:

### 1. SMS Messaging Service

By providing my phone number, I consent to receive SMS text messages from Miguel A Lopez Jr, DMD, PA, for appointment reminders, marketing messages, and general two-way communication. Msg frequency varies. Msg & data rates may apply. Reply HELP for support. Reply STOP to opt out.

### 2. Message Frequency

You will receive up to 3 reminder messages before each appointment and one annual greeting on your birthday and other holidays.

#### 3. Message and Data Rates

Message and data rates may apply based on your mobile carrier's terms.

# 4. Privacy Policy

Your information will be handled in accordance with our Privacy Policy, which can be viewed at [Insert Privacy Policy Link]. PLEASE INSERT LINK WHERE THIS POLICY WILL BE LOCATED ON OUR WEBSITE.

#### 5. Opt-Out Instructions

You can opt out at any time by replying "STOP" to any SMS message. Reply HELP for support. You may also contact us directly at <a href="mailto:info@drlopezdental.com">info@drlopezdental.com</a> or call us at 813-229-7427.

# 6. Liability

We are not responsible for any charges, errors, or delays in SMS delivery caused by your carrier or third-party service providers. By opting in, you confirm that you are the owner or authorized user of the phone number provided and that you are at least 18 years old.