



Great Crowns & Smiles Dental Lab  
 11700 Commonwealth Drive, Suite 300  
 Louisville, KY 40299  
 (502) 373-6080  
 GCSdentalLab.com

Doctor \_\_\_\_\_ License #: \_\_\_\_\_  
 Address \_\_\_\_\_  
 \_\_\_\_\_  
 Phone \_\_\_\_\_

Due Date: \_\_\_\_\_

**C&B METAL**

- PFM**
  - \_ SP Alloy (White)
  - \_ HN Alloy (White)
- Full Cast**
- Onlay Cast**
- Inlay Cast**
  - \_ SP Alloy (White)
  - \_ SP Alloy (Yellow)
  - \_ HN Alloy (White)
  - \_ HN Alloy (Yellow)

**C&B NON-METAL**

- Zi-Royal (Esthetic Zirconia)**
  - \_ Full Contour
  - \_ Layered (PFZ)
- Zi-Zen (Solid Zirconia)**
- E.Max Pressed**
  - \_ Full Contour
  - \_ Layered (PF Lithium Disilicate)
- PMMA Multilayered Temporary**

**IMPLANT ABUTMENT**

- Select One:**  
 Genuine / Generic
- Stock Abutment**
  - Screw Retained**
    - \_ Custom Abutment
    - \_ Ti-Base
  - Cement Retained**
    - \_ Custom Abutment
    - \_ Titanium
    - \_ Gold Hue / ENCODE
    - \_ Zirconia
    - \_ Positioning Implant Jig
    - \_ Cementation Die

**HYBRID AO4**

- Printed
- PMMA
- Zirconia Base
  - \_ Ti-Bar
  - \_ Full Zirconia
- Pekkton Base
  - \_ Zirconia Crown
  - \_ E.Max Crown
  - \_ PMMA
- Custom Trays
- Bite Rims
- Impression Verification Jig

**NIGHTGUARD**

- Hard/Soft
- Hard
- Soft
- Printed Night Guard (H)

**DENTURES**

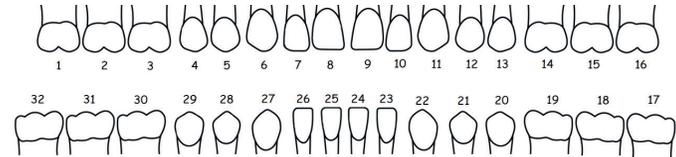
- Printed
- PMMA
- Acrylic  
(circle one of each option below)
  - Gums:** Light Medium / Dark
  - Teeth:** Economy / Premium
  - Cusp Articulation:** 10° / 20°
- Custom Trays
- Bite Rims
- Model Articulation
- Set Up Teeth
- Final Processing

**Fill out the following:**

- **Implant Brand** \_\_\_\_\_
- **Implant System** \_\_\_\_\_
- **Scan Body Type** \_\_\_\_\_
- **Platform Size** \_\_\_\_\_
- **Analogs** \_\_\_\_\_

**INSTRUCTIONS:**

Patient \_\_\_\_\_



Tooth Number(s): \_\_\_\_\_

Final Shade \_\_\_\_\_ Stump Shade \_\_\_\_\_

Photos: Yes / No (send to [mail@gcsdentalab.com](mailto:mail@gcsdentalab.com))

DOCTOR'S SIGNATURE REQUIRED \_\_\_\_\_

\_\_\_\_\_ Date Sent

### **GREAT CROWNS & SMILES DENTAL LAB, LLC (GCS) REMAKE POLICY**

Great Crowns & Smiles Dental Lab, LLC warrants that all dental restoration, implants, and night guards will be constructed according to the prescribing dental practice's specifications. Great Crowns & Smiles Dental Lab, LLC will repair or replace any product that fails due to defects in materials or workmanship, such as chipped or cracked porcelain, within a period of three (3) years from date of invoice.

Great Crowns & Smiles Dental Lab, LLC is not a "No Fault" lab. The cost of custom-made dental restorations cannot be refunded. A percentage of 50-100% will be applied to the dental practice's account if the restoration, after review, does not meet Great Crowns & Smiles Dental Lab's superior quality standards. Original model(s), impression(s), bite(s), and more importantly, the original restoration itself, MUST BE RETURNED to Great Crowns & Smiles Dental Lab, LLC to be eligible for a 100% credit. Failure to do so will result in a full charge for the remake.

**Situations where Great Crowns & Smiles Dental Lab, LLC will not be issuing any credit to the dental practice's account are:**

- Great Crowns & Smiles Dental Lab, LLC inquired with the dental office about concerns over the die, margin, impression, or bite, however, the dental practice approved and requested completion of the case
- Great Crowns & Smiles Dental Lab, LLC requested a try-in, but the buyer declined and asked for a complete case
- The dental practice overadjusts an appliance, resulting in a remake
- The dental practice re-prepped the teeth
- Implant parts and/or alloy were used
- The dental practice is requesting a shade change different from the original requested shade
- If the restoration(s) fit the original model(s) and master (dies)
- If it has been more than thirty (30) days from the original invoice
- On CAD/CAM restorations, if Great Crowns & Smiles Dental Lab, LLC requested a new scan, but the dental practice approved "as is" and requested completion for the case
- FAILURE TO COOPERATE BY SENDING ORIGINAL MODEL(S), IMPRESSION(S), AND BITE(S), upon Great Crowns & Smiles Dental Lab, LLC's request
- FAILURE TO RETURN THE ORIGINAL RESTORATION WITH THE ORIGINAL MODEL(S)

**Great Crowns & Smiles Dental Lab, LLC cannot issue refunds on custom made dental restorations.**

A credit will be applied to the dental practice's account and may be used on lab services only. To be eligible for a credit, Great Crowns & Smiles Dental Lab, LLC must be given the opportunity to fix or remake the original restoration. If a case is returned without the opportunity to remake, the dental practice will only receive a 30% credit to their account. This credit is only for labor cost involved and not for the total bill.

Great Crowns & Smiles Dental Lab, LLC is not responsible for any additional costs or fess associated with adjustments, repairs, and replacements of dental restoration.

If Great Crowns & Smiles Dental Lab, LLC receives a remake case WITHOUT the original restoration, this will result in a FULL CHARGE. You will have thirty (30) days from the original invoice date to return the original restoration for a credit to your account.

Great Crowns & Smiles Dental Lab, LLC's Remake Policy will not apply to any account that is past due. We reserve the right in our sole discretion to refuse to accept any new cases or process any remake cases until the balance is paid in full and the account is current.

***Great Crowns & Smiles Dental Lab, LLC can amend the remake policy at its sole discretion and without notification.***

### **GREAT CROWNS & SMILES DENTAL LAB, LLC (GCS) PAYMENT TERMS & CONDITIONS**

**STANDARD TERMS:** At the end of each month, a statement is generated for work completed during that month. Payment is due in full by the last day of the following month. Late payments incur a \$25 late fee AND 5% interest rate on the late balance to be charged to the customer's account.